



Georgetown Municipal Water and Sewer Service

Leak Adjustment Form

Customer Name _____

Account No _____

Service Address _____

Date Repairs Were Made _____

Who Made the Repairs _____

List of Materials Used _____

Exact Location of Leak _____

Attach copy of plumber's statement or receipt of materials used.

A leak is defined as a hidden underground leak in the customer service line between the meter and the premises. The customer must provide a plumber's statement or list of materials showing that the leak has been repaired. After verification by GMWSS, the bill will be adjusted by comparing the usage during the leak-billing period to the customer's average usage.

For existing customers, the adjustment will be equal to ½ of the excess over the customer's average bill. For new customers, the adjustment will be equal to ½ of the excess over the system average of 5,000 gallons per month. The customer will pay the amount of their average bill plus half of the leak, with the customer portion of the leak payment not to exceed \$250.00.

Each customer is limited to one adjustment per year and twice in a five (5) year period for each customer service. Repetitive leaks that are a consequence of deteriorating lines and/or other faulty equipment that have not been repaired to GMWSS' specifications are not eligible for further adjustments.

I have read the above information and verify that all statements I have made in seeking this adjustment are true and correct and that all leaks have been repaired.

Signed _____
Customer

Date _____

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