



Georgetown Municipal Water & Sewer Service

**Non-Residential Leak Adjustment Application**

Customer Name: \_\_\_\_\_

Account Number: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Service Address: \_\_\_\_\_

Date of Repairs: \_\_\_\_\_

Who Made the Repairs: \_\_\_\_\_

Description of Repairs: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Exact Location of Leak: \_\_\_\_\_

**Attach copy of plumber's statement or receipt of materials used.**

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A leak is defined as non-visible, underground leak in the Non-Residential customer service lateral between the meter and the structure/building. The customer must provide a plumber's statement and/or description of repairs showing that the leak has been repaired. After verification by GMWSS, the bill will be adjusted by the Leak Adjustment Policy.

Customers must have more than 12 months of continuous active water and/or sewer service and the high usage must be in excess of 3 times the average monthly usage of the previous 12 months to be eligible for a leak adjustment. The adjustment will be equal to 1/2 of the charge for excess usage over the customer's average usage over the previous 12 months.

Each customer is limited to one adjustment per year and twice in a five (5) year period for each service. Repetitive leaks that are a consequence of deteriorating lines and/or other faulty equipment that have not been repaired are not eligible for further adjustments. Adjustments do not include faucet or toilet leaks, or faucets/hoses left running or unattended.

I have read the above information and verify that all statements I have made in seeking this adjustment are true and correct and that all leaks have been repaired.

I have reviewed and understand the complete Leak Adjustment Policy available at [GMWSS.com/Leaks](http://GMWSS.com/Leaks).

Signature: \_\_\_\_\_ Date: \_\_\_\_\_