



Georgetown Municipal Water & Sewer Service

Residential Leak Adjustment Application

Customer Name: _____

Account Number: _____

Phone Number: _____

Service Address: _____

Date of Repairs: _____

Who Made the Repairs: _____

Description of Repairs: _____

Exact Location of Leak: _____

Attach copy of plumber's statement or receipt of materials used.

A leak is defined as a non-visual leak in the Residential customer service lateral between the meter and the structure/building. The customer must provide a plumber's statement and/or description of repairs showing that the leak has been repaired. After verification by GMWSS, the bill will be adjusted by the Leak Adjustment Policy.

For customers with more than 12 months of service, the adjustment will be equal to ½ of the excess over the customer's average usage over the previous 12 months. For customers with less than 12 months of service, the adjustment will be equal to ½ of the excess over the system average of 5,000 gallons per month. The customer will pay the amount of their average bill plus half of the leak, with the customer portion of the leak payment not to exceed \$250.00.

Each customer is limited to one adjustment per year and twice in a five (5) year period for each service. Repetitive leaks that are a consequence of deteriorating lines and/or other faulty equipment that have not been repaired are not eligible for further adjustments. Adjustments do not include faucet or toilet leaks, or faucets/hoses left running or unattended.

I have read the above information and verify that all statements I have made in seeking this adjustment are true and correct and that all leaks have been repaired.

I have reviewed and understand the complete Leak Adjustment Policy available at GMWSS.com/Leaks.

Signature: _____ Date: _____